

2019 Investor Day Depth & Specialisation

10 May 2019



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Agenda

Depth & Specialisation

Stephen A Carter

Strength & Growth from Specialisation

Charlie McCurdy

Specialist Markets: Pharma Focus

Adam Andersen

Specialist Markets: Fashion Focus

Mark Temple-Smith & Colette Tebbutt

Specialist Markets: China Focus

Margaret Ma Connolly

Scale & Simplification

Patrick Martell & Ian Branch

The Power of Specialist Data & Information

Patrick Martell

Specialist Markets: Pharma Focus

Linda Blackerby & Ramsey Hashem

Culture Question Time

Eleanor Souster & Panel

Resilience & Strength through Specialist Knowledge

Annie Callanan & Team

Reformatting the Programme around Specialist Markets

Gary Nugent, Marco Pardi & Carolyn Dawson

Wrap-Up

Stephen A Carter



Strength & Growth from Specialisation

Charlie McCurdy
Chief Executive, Informa Markets

10 May 2019





Informa Markets Speakers



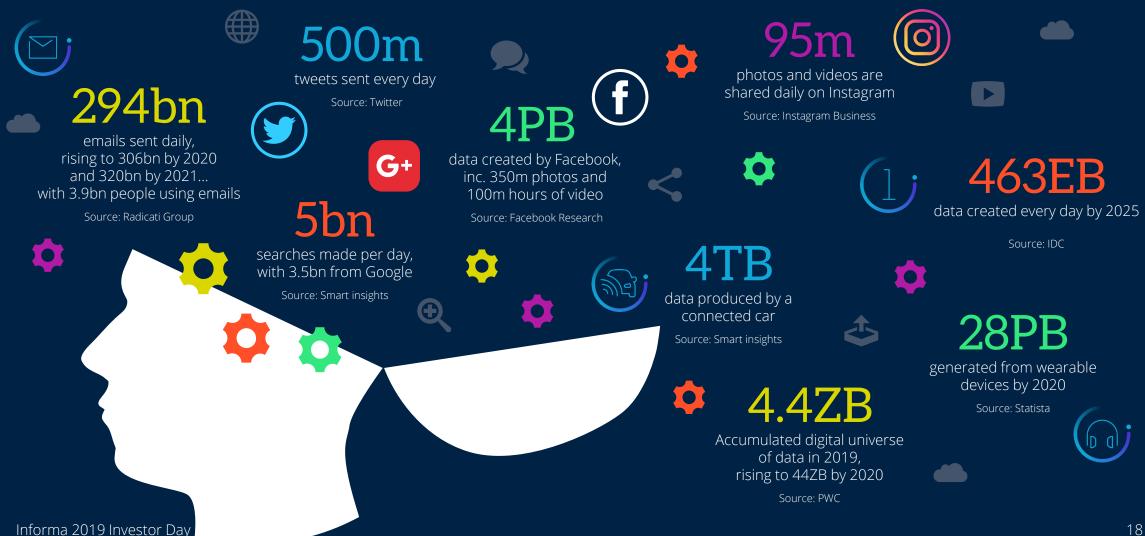








The Knowledge & Information Economy





Exhibitions Market & The Power of Face-to-Face



Rising value of high quality face-to-face interactions



International growth and trade



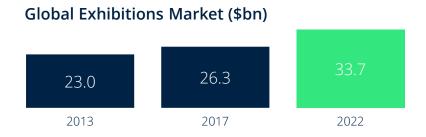
Commercially-driven events



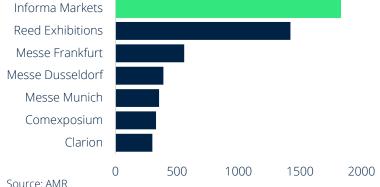
Barriers to entry



Attractive financial model







Large, growing and fragmented market with attractive characteristics



Performance Through the Cycle

Trade Fair Industry: Revenue of Top 40 (€bn)





Typical Cost Mix

ORGANISER	
Total Costs	100
Venue	35
Marketing Related Costs	10
Staff Related Costs	30
Office & Other	25

100
25
25
50

Source: Company Reports, jwc research, jwc estimates

Some revenue variance across the cycle but with visibility and cost flexibility



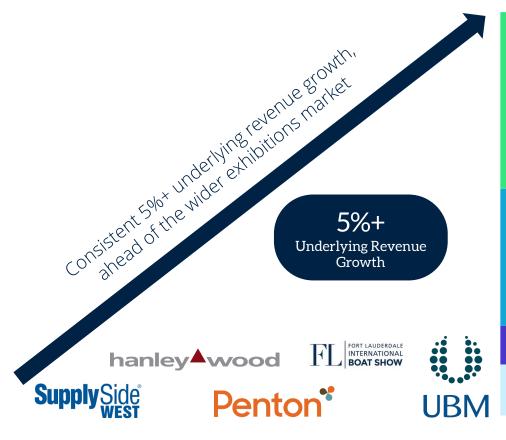
The Informa Markets Journey

>\$1800m

Exhibitions Revenue

Americas Asia Middle East Rest of World

<\$100m



Growth Acceleration Plan 2018PF

2009



Informa Markets Today

Informa Markets creates platforms for industries and specialist markets to trade, innovate and grow. Through more than 550 international B2B brands, we provide opportunities to engage, experience and do business via face-to-face exhibitions, specialist digital content and actionable data solutions

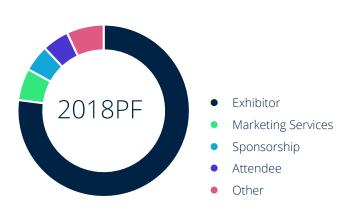


Revenue by vertical

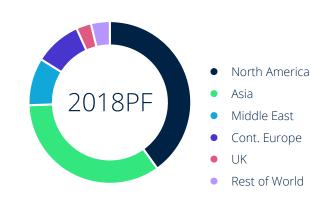


- Healthcare & Pharma
- Infrastructure, Construction & Build.
- Fashion & Apparel
- Health & Nutrition
- Manufacturing, Machinery & Equip.
- Hospitality, Food & Beverage
- Maritime, Transport & Logistics
- Beauty & Aesthetics
- Jewellery
- Aviation
- Other

Revenue by type



Revenue by region





Depth in Specialist B2B Brands

















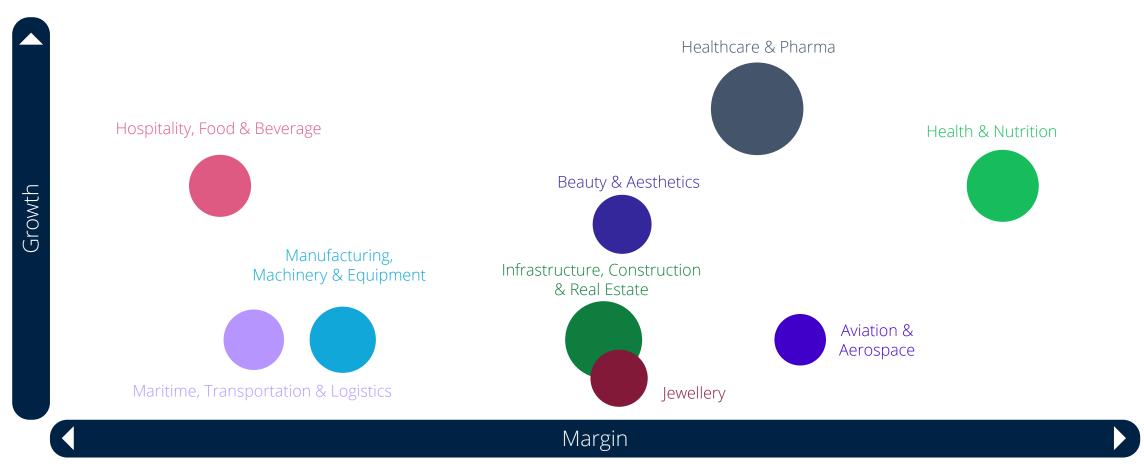






Depth in Specialist B2B Markets

Relative Growth and Margin across major verticals



Combination Strength & Opportunities

Build & Buy a scale international exhibitions business

Culture & Brand

- New Brand Identity
- Customer Value Proposition
- Colleague Value Proposition



Operational Excellence

- Sales optimisation
- Marketing Excellence
 - Single view of customer
 - Personalised
- Digital experience
- Procurement platform

Cost Efficiency

- Management overlap
- Office consolidation
- Systems duplication
- Buying power

Revenue Initiatives

- Increased breadth and depth
- Customer relationships
- Specialist market expertise
- Scale opportunities
- Technology

Depth in verticals
International reach
Digital / data capability

Exhibition organiser to market maker – a strategic partner in specialist markets



Revenue Initiatives

6-Step Revenue Growth Plan

International cross selling, co-location and launch project focused on virtual verticals opportunity

2

Internationalisation

Content, data and marketing services initiatives underway in Health & Nutrition, Pharma, Life Sciences, Beauty

3
Data & Marketing
Solutions

Advance by Informa Markets established. Aligning plans and models, including continued rollout of Markit Makr

4 Digitisation Non-endemic sponsorship team established and priority plan launched

5 Sponsorship Share best practice. Top 50 events review underway

6

Customer Value Initiatives

Target quick wins in Health & Nutrition, Real Estate & Construction, Beauty & Aesthetics

0

Cross-Marketing

Revenue opportunities from international reach in specialist markets



Revenue Initiatives

6-Step Revenue Growth Plan

International cross selling, co-location and launch project focused on virtual verticals opportunity-

Target quick wins in Health & Nutrition, Real Estate & Construction, Beauty & Aesthetics

Cross-Marketing

2 Internationalisation Content, data and marketing services initiatives underway in Health & Nutrition, Pharma, Life Sciences, Beauty

3 **Data & Marketing** Solutions

Advance by Informa Markets established. Aligning plans and models, including continued rollout of Markit Makr

4 Digitisation

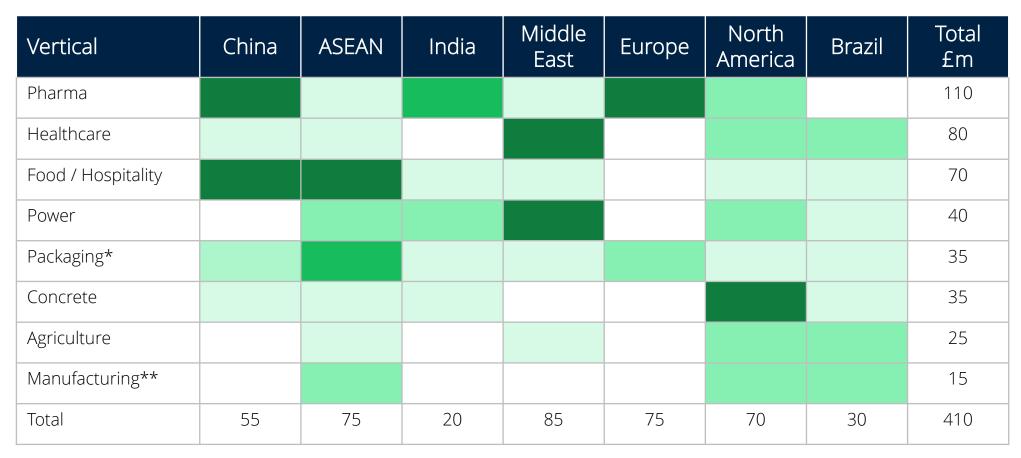
Non-endemic sponsorship team established and priority plan launched

6 **Sponsorship** Share best practice. Top 50 events review underway

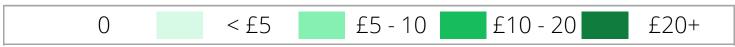
6 Customer Value Initiatives

Revenue opportunities from international reach in specialist markets

2 Internationalisation: Virtual Verticals



Shading corresponds to event revenue in region



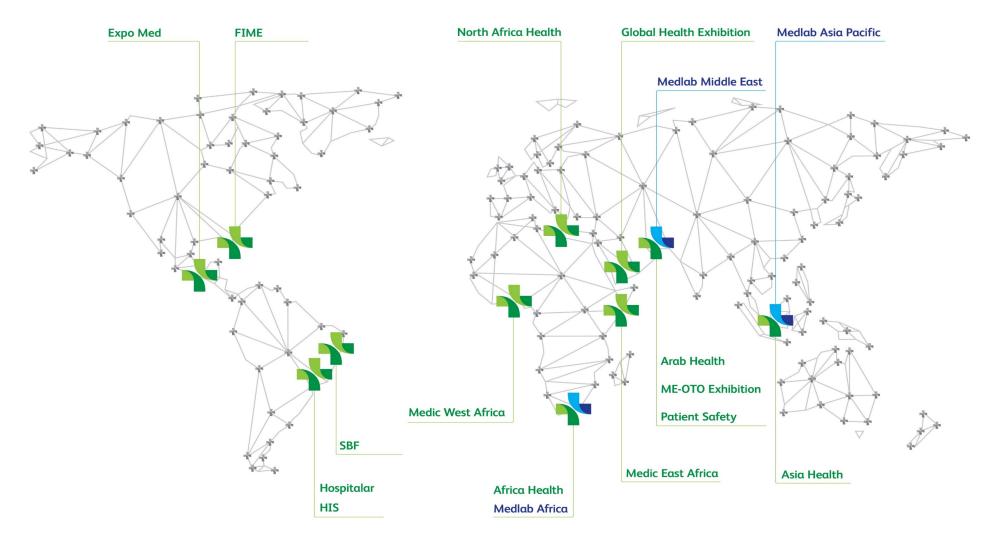


2 Internationalisation: Virtual Verticals - Power





2 Internationalisation: Virtual Verticals - Healthcare



4 Digitisation: Advance by Informa Markets

Advance by Informa Markets

Digital & data value propositions

Information Solutions

Insights that help B2B buyers make an informed purchasing decision.



- Digital content & online media
- Databases & data services
- Custom reports and intelligence services

Workflow Solutions

Tools and Services that help buyers and suppliers be more effective or efficient in sourcing and selling.



- Advanced matchmaking and scheduling
- Marketing services
- B2B qualified supplier & qualified buyer discovery

Transaction Solutions

Platforms that facilitate actual B2B transactions by helping buyers and suppliers connect, transact and fulfil.



- Pure-play directories
- Buyer communities
- B2B marketplaces



4 Digitisation: Advance by Informa Markets

Advance by Informa Markets

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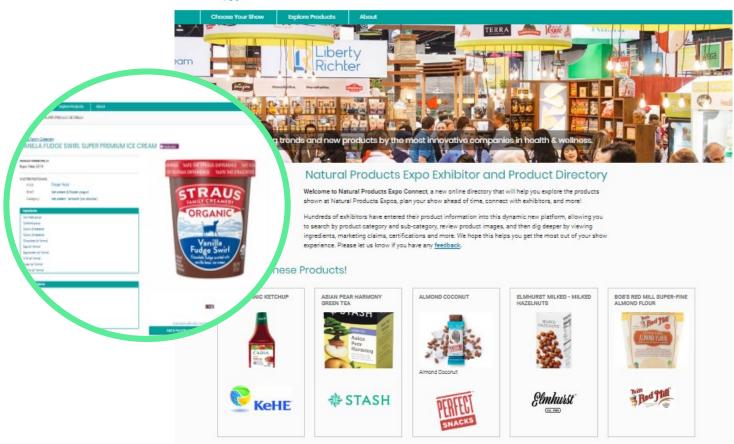
4 Digitisation: MarkitMakr





31+
events using
MarkitMakr

80k+
products listed



Combining Informa platform technology with UBM go-to-market strategy



5 Sponsorship: Non-Endemic Team

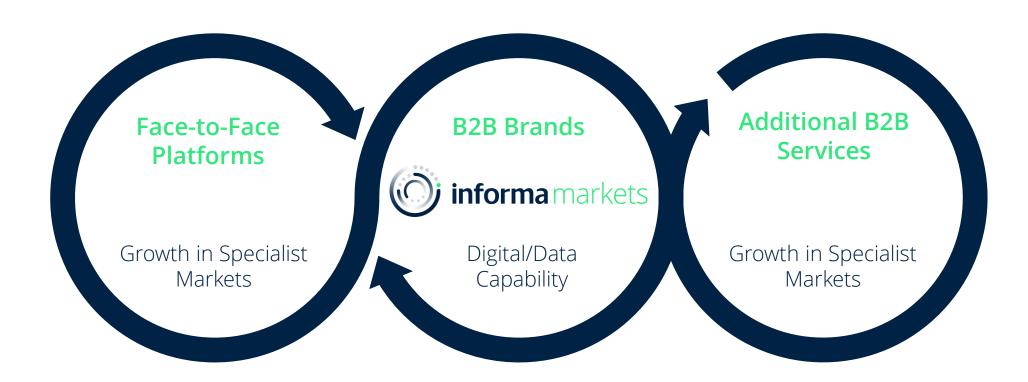
Non-Endemic Sponsorship: Selling the value of Informa's horizontal network rather than its vertical depth



Increased scale and broader network creates new revenue opportunity



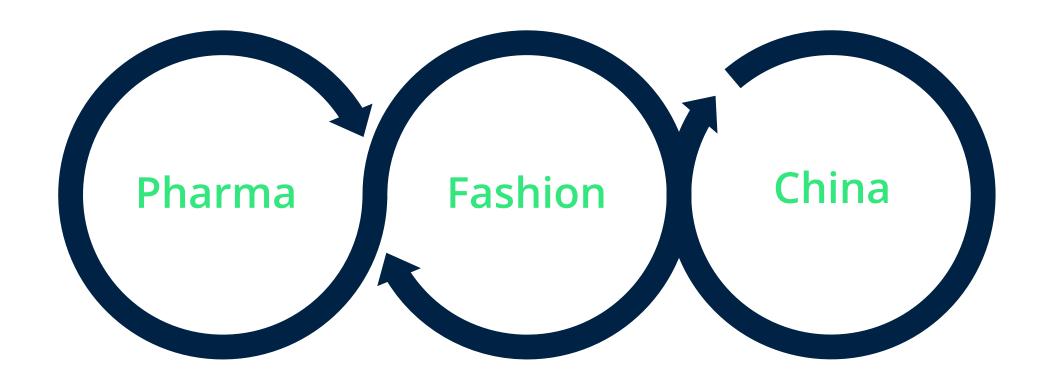
Depth & Specialisation in Informa Markets



Becoming a market maker: broad based growth consistently ahead of the wider market



Depth & Specialisation in Informa Markets



Becoming a market maker: broad based growth consistently ahead of the wider market



Specialist Markets: Pharma

Adam Andersen Group Brand Director, Pharma Informa Markets

10 May 2019





Specialist Markets: Pharma



Aging population driving demand for innovative medicines and pharmaceuticals



\$181bn R&D spend by Pharma companies by 2022



Cost of bringing a drug to market doubled to \$2.2bn between 2010 and 2018

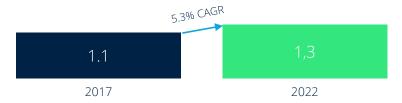


Production/development growing faster in China and India than US, Europe, & Japan

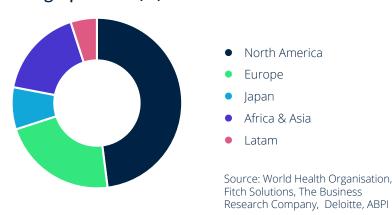


Consolidation of Big Pharma and repositioning to highlight positive contributions

Global Pharma Market (\$tr)



Geographic Mix (%)



An attractive, international market with high levels of innovation and growth



Informa Markets: Pharma Snapshot

100+ colleagues

Selling into 165 countries 25+

years

Established, market leading brands 680k+

products

CPhI Online active digital marketplace for >7,300 suppliers

Leading international B2B Brands for entire Pharma supply chain

Revenue Breakdown



Customers









Key Brands









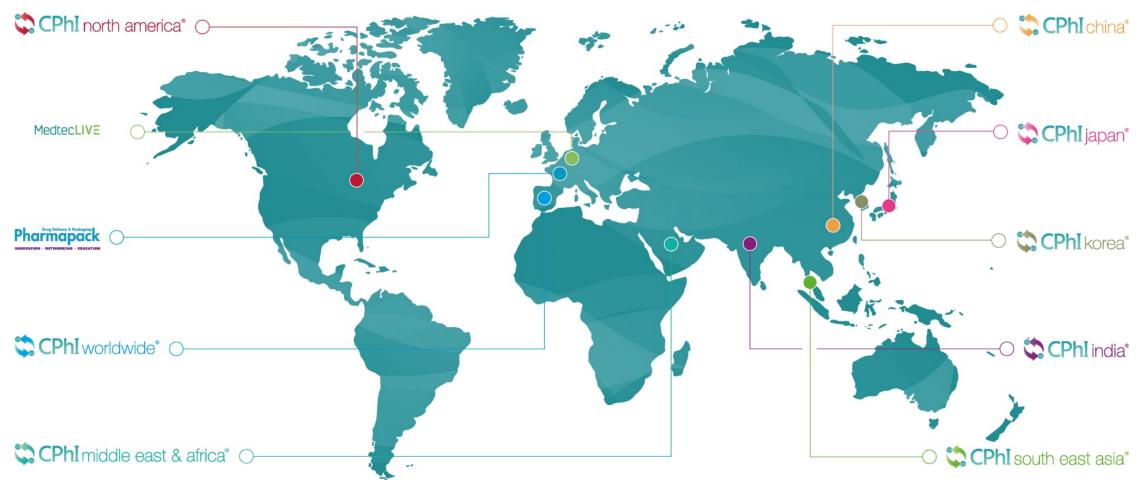








Informa Markets: CPhI international expansion



Growth & Opportunities in Pharma



Collaboration

- EBD co-location with Bio-Production
- Pharma Intelligence Awards
- Packaging cross-selling initiative

Internationalisation

- Geo-adaptation opportunities:
 - Dubai 2020
 - North Africa 2021
 - Latin America 2021

Sustainable Growth

- Worldwide venue plan through 2030
- Diversify revenue through digital, sponsorship
- Consultative selling



Digitisation

- CPhI Online onto MarkitMakr platform
- Expanded Digital Content Team
- Vertical newsletter launch

Market Focused

- Content strategy to compliment new content platform
- Shared purpose organisations as partners.

Customer Value Initiatives

- Investment in customer services
- Secret Shopper at CPhl Worldwide
- Matchmaking services at all CPhI events



Specialist Markets: Pharma

Market

Consistent high levels of growth and innovation

Depth & breadth

Informa's wider portfolio opens up new geographies, resources and opportunities

Opportunity

Initial focus on strengthening digital offering and expanding into new markets

Ambition

Consistent mid to high single digit growth with attractive margins



Specialist Markets: Fashion

Mark Temple-Smith MD, Fashion - Informa Markets

Colette Tebbutt
Fashion Industry Adviser

10 May 2019





Specialist Markets: Fashion



Global apparel market large and growing



Fast paced, with high levels of innovation and change



Shift of spend online and towards direct and omnichannel retail

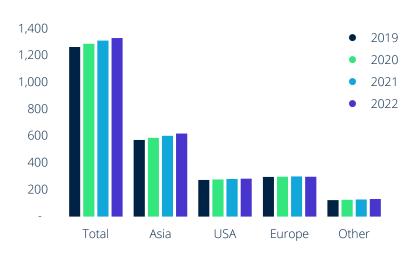


Trend towards quality over quantity of physical stores



Asia becoming a key component of the market

Global Apparel Market (\$bn)



Source: Statista

Large, international and growing market with dynamic supply and demand trends



Informa Markets: Fashion Snapshot

135+

colleagues

Key hubs in NYC and Santa Monica 200k+

buyers

Annual number of unique buyers

c.\$150m

revenue

Across Fashion portfolio

95%+

revenue

From stand sales at events in the US



Revenue by Segment



Customers



















Hero Fashion Brands

MAGIC

COTERIE

PROJECT

Feb & Aug

fame.

NYC Feb & Sep LV / NYC / INTL Jan & Jun



FN PLATFORM

Co-Located / Incorporated Shows

MODA



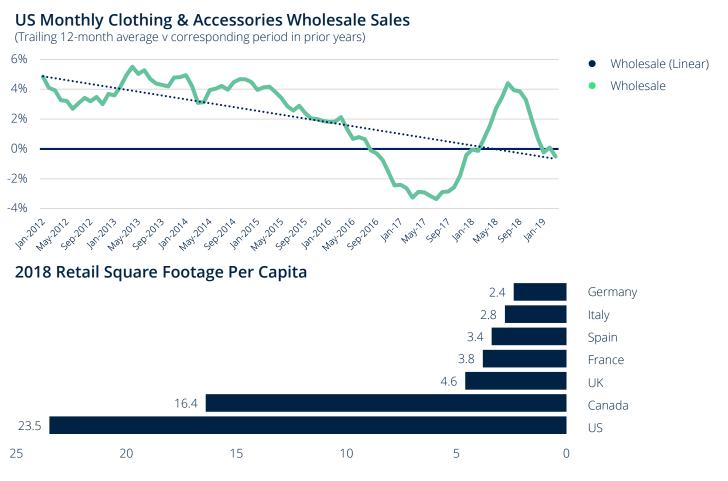
SOLE COMMERCE

children's club

Accessories THE Show



Dissecting the issues: Market shifts



US retail growing at +4.2%

Five times more retail space per capita in the US

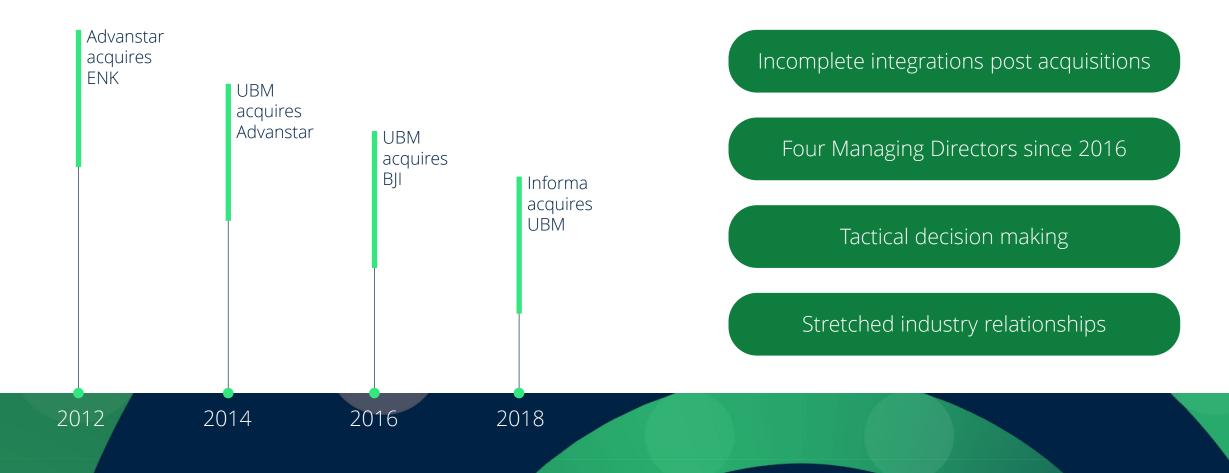
Over-capacity correction in US bricks-and-mortar retail

5,816 store closures year-to-date

Source: Statista and Coresight Research



Dissecting the issues: Execution





Fashion GAP: Stabilisation & Growth





Fashion GAP: Leadership & Talent



















Investment in talent - blend of exhibitions experience and fashion expertise



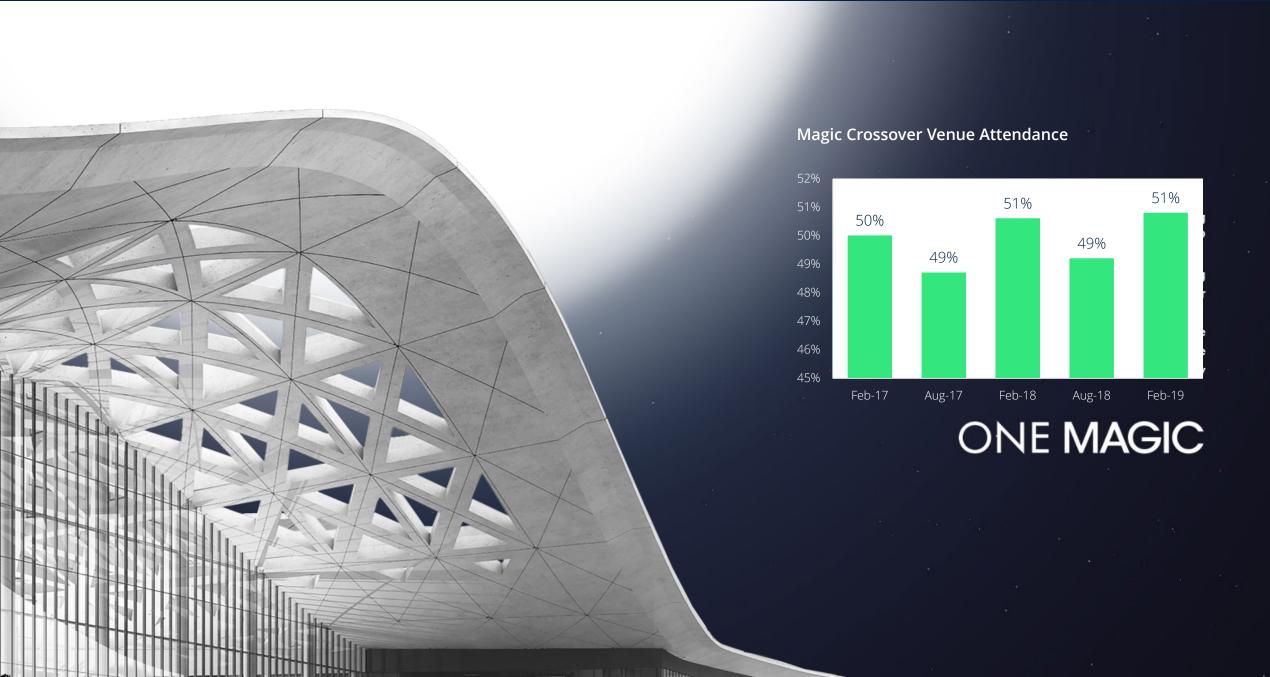
Fashion GAP: Venues & Scheduling



Informa 2019 Investor Day 51

Venues and scheduling now largely realigned through to 2030







Fashion GAP: Operational Fitness

DATA MANAGEMENT

Over 50% of buyer data was supressed

Initiative to cleanse and unlock full database

SALES & MARKETING

New business tracking at just 14% on best shows

Investment in Sales & Marketing team, systems upgrade

CUSTOMER SERVICE

Consistent decline in NPS scores and satisfaction

Revamp Customer Management

CUSTOMER VALUE

Lack of price consistency and value proposition

Investment in price, customer transparency and value initiatives

OPERATIONAL FITNESS

Improved operational effectiveness

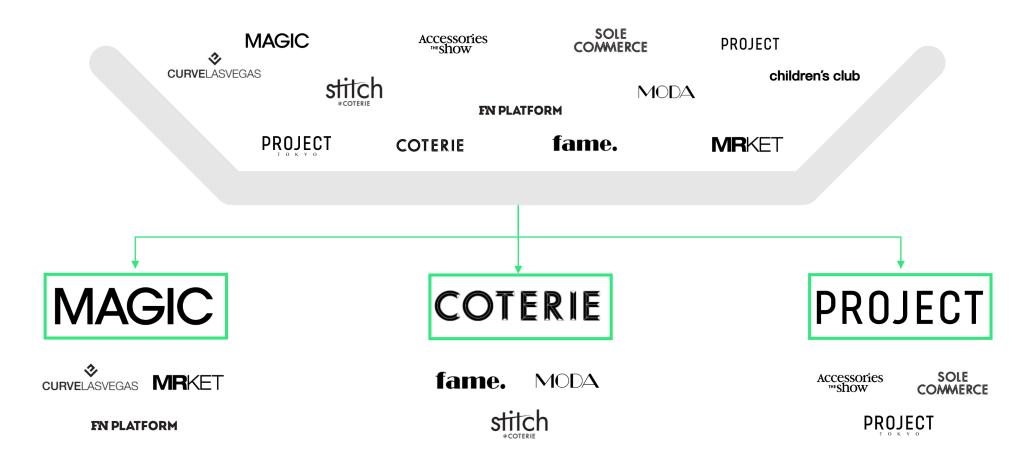
Strengthened customer relationships

Increased propensity to purchase

Targeting low-hanging fruit through reorganisation and investment in data and systems



Fashion GAP: Simplify Proposition



Reducing brand complexity and improving alignment to strengthen the customer proposition



Specialist Markets: Fashion

Market

Backdrop challenging but large and growing international market

Execution

Majority of issues are self-inflicted and can be resolved

Plan

Positive impact of Fashion GAP, both internally and externally

Ambition

Stabilise the portfolio by end 2020 and then reach for growth



Specialist Markets: China Focus

Margaret Ma Connolly CEO, Asia Informa Markets

10 May 2019





Greater China: Growth & Opportunities





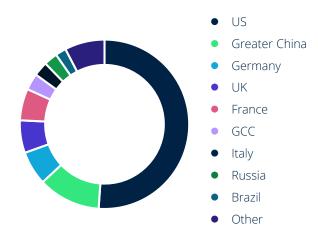
Greater China: Exhibitions Growth & Opportunities



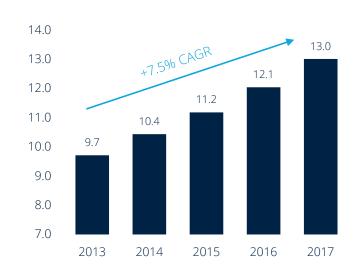


Greater China: Exhibition Growth & Opportunities

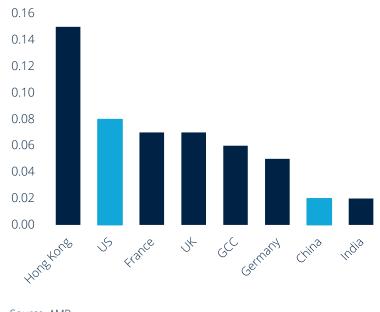
Exhibitions Revenue by Market 2017 (%)



China Exhibitions Market 2013-2017 (SQM sold)



Exhibitions market as a % of Real GDP (%)



Source: AMR

An established, dynamic and growing exhibitions market



Informa Markets: China Snapshot

+008

colleagues

Across 19 offices, inc. Hong Kong, Shanghai and Beijing 2.5m+

visitors

Attendees at our events in 2018

1.5m+

net SQM

Stand space solid in 2018



Revenue by Segment



Customers





KUKA











Key Brands















Depth in Specialist B2B Brands

















Leading brands in specialist B2B markets



Informa Markets Growth and Mix in Greater China



^{*}Revenue from Annual Events, excluding Biennials

Largest organiser in Greater China delivering consistent growth & performance

Informa Markets Key Differentiators in Greater China:

Talent

- Thorough localization into the sub regions
- Recruiting for diversity to prep for future
- Strong culture of agility to empower people
- Proven success in the training academy

Community

- Embedded deep in key sectors (seat at the table)
- All year around education programs to foster industry growth
- Leading major sustainability initiatives

Partnership

- Proven track record of building successful joint ventures
- Unique internal partnerships in cross border collaboration
- Excel at global platform local implementation

One inch wide & one mile deep: benefits of scale & leadership in the region

Informa Markets: Strategy for Growth in Greater China

Growth via Business Development



64

Existing Markets

- Further segmentation to grow market share
- Complete value chain by developing new co-locates
- Take advantage of growth in venue capacity

New Markets

- Sectors aligned with China 5-year plan and GBA strategy
- Incentivize geo-adapts and strengthen the launch culture
- Partner to accelerate development



China Growth Engine

Live Events

- Invest in the content and customer experience
- Help Chinese exhibitors to internationalize

Digital & Data

- Upgrade digital directories
- Expand digital offering into more verticals
- Up skill existing work force





Strategy for Growth: Beauty & Aesthetics





3,000+ exhibitors (75%+ International)

87k+ visitors





c.\$75m



3,200+ exhibitors (90%+ domestic)

110k+ visitors



1,700+ exhibitors

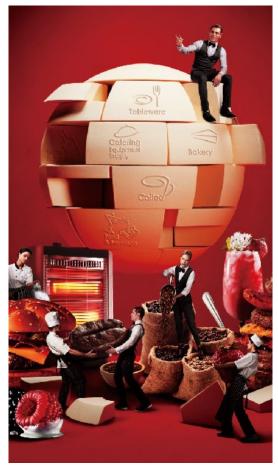
31k+ visitors





Strategy for Growth: Hospitality, Food & Beverage





cities

11.8k+ 20 exhibitors

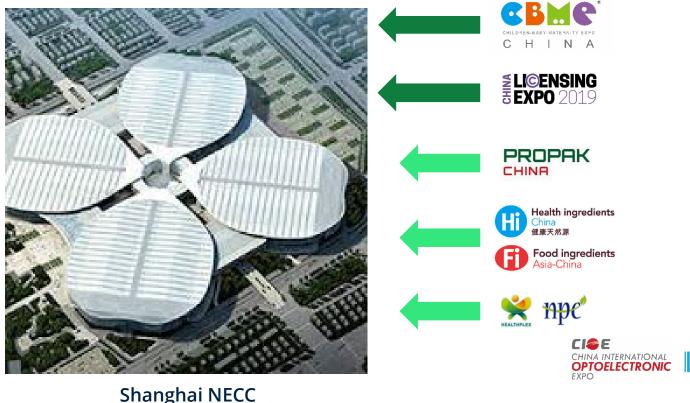
252k+ 500k+ sqm net

events

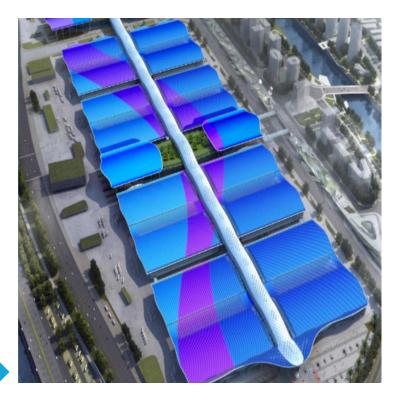
visitors



Rise of the Super Venue



Shanghai NECC 400,000 + 53,000 sqm



Shenzhen SZWECC $400,000 + 100,000 \ sqm$



Specialist Markets: China

Market

Long-term growth opportunities for specialist B2B brands in China

Focus

Grow in existing and launch into new markets, strengthen key verticals and expand digital offering

Differentiate

We excel in Talent, Community and Partnership

Ambition

Market leadership - consistent growth ahead of the market